



COPPERGREEN
DEVELOPMENTS

Leisure & Activities Operatives

Location: Woodland Lakes, Thirsk

Competitive Salary

16 hrs+/ week

Job summary

A fantastic opportunity has arisen for Leisure & Activities Operatives to join our friendly team, at this new leisure complex, located in Woodland Lakes, Thirsk

As well as Go-active, duties will include serving customers and helping to ensure that the facility is safe, clean and well-presented.

Successful candidates will be able to demonstrate their ability to communicate well and work as part of a team or independently to deliver high standards. Shift work will include early mornings, late evenings and weekends.

About the candidate:

We are looking for someone that has an active mind, great with families and people of all ages, and love to get hearts racing with fun and excitement,

The Individual

- Have previous Leisure experience in leisure 'Go-Active'
- Driven
- Understand the importance of team training and development
- Able to communicate at all levels
- Confidential and trustworthy
- Diplomatic with excellent negotiation skills
- Company role-model

Main duties and responsibilities

- Operational management of swimming pool including all aspects of Health & Safety
- Operational management of 'Go Active' activities on site. Full training will be provided.
- Lead by example to provide a team spirit and motivation across all staff
- Ensure equipment is in safe condition and maintained or replenished as needed
- Demonstrate excellent customer service by example
- Working closely with the General Manager and Operations Manager to ensure that the finer details for successful service are in place
- Handle guest complaints, requests and enquiries in a relaxed yet professional manner
- Help create a safe environment for both staff and guests and adhere to the company's health and safety policy and procedures

Key Skills and Experience

- Will preferably have experience within a guest focused environment
- Will be passionate about leisure and will enjoy the buzz
- Able to communicate at all levels
- Confidential and trustworthy
- Diplomatic with excellent negotiation skills
- Company role-model
- Excellent negotiator

What you offer

- A friendly and outgoing personality
- A passion for providing the best customer service possible
- Previous supervisory experience
- Ability to work in and manage a team
- Attention to detail
- The ability to remain calm under pressure
- Can do attitude

Benefits

- Competitive holiday entitlement
- Pension
- Competitive pay
- Access to Additional Training
- Training and development to progress within the company

Applying

All applications must be accompanied with a current CV which will be used to assess your suitability for the role. Please ensure all the skills, experience and qualifications requested are clearly demonstrated in your CV as explained in the body of the advert.

All applicants must provide their right to work documentation at interview stage, such as a valid passport which will be verified to check your eligibility to work and live in the UK

All roles will be subject to a successful disclosure at an appropriate level from Disclosure and **barring** service (DBS).

Please contact lisa.dickinson@investors-in-leisure.co.uk