



WOODLAND LAKES LODGES

DEPUTY HOUSEKEEPING MANAGER

Location: Woodland Lakes, Thirsk

Woodland Lakes Lodges, as part of Landal Greenparks partnership, offers peaceful lodge and holiday accommodation with fantastic levels of refinement and comfort built for guests who place a real emphasis on relaxation and nature.

DEPUTY HOUSEKEEPING MANAGER

Reporting to the Housekeeping Manager, this role will involve assisting the Housekeeping Manager by managing a large team comprised of Housekeeping Assistants and Team Leaders. Whilst maintaining our high standards and levels of cleanliness, in this role you'll be responsible for the maintenance and upkeep of lodges, rotas, stock and inventory, and various budgets.

As the ambassadors of excellent service on our park, our Deputy Housekeeping Managers are key to upholding our high guest satisfaction scores and overseeing deep cleans of cabins and the exchange of furniture.

Our Deputy Housekeeping Manager needs to be confident, organised, enthusiastic, and passionate. To be successful in the role you will need to also be adaptable and flexible, pay attention to detail, and be physically fit.

HOURS OF WORK

This is a full time position. Our changeover days are Monday and Friday, so it's essential that these days are worked, and will usually be longer shifts on these days. Some weekend work on rotation will be required.

40 hours per week – at £10.25 per hour

You will be contracted to work on a flexible basis. This means that your days and hours of work could vary each week, but you will always receive at least your contracted hours each period.

As our park is open 365 days of the year, your working hours will include weekends, public / bank holidays and during Christmas and/or New Year on a rota basis.

EXPERIENCE, SKILLS & QUALIFICATIONS

Essential requirements:

- Previous supervisory experience with proven skills in managing budgets, completing rotas, and overseeing and managing a team of people
- Educated to GCSE level or equivalent
- Excellent communication skills
- Excellent customer service skills
- Ability to perform under pressure

Desirable requirements:

- Basic computer skills, Microsoft Office etc.
- NVQ Level 2 in Hospitality

ABOUT THE BENEFITS

Woodland Lakes Lodges is a fantastic place to work and the benefits are as impressive as they are unique. Here are just a few:

- 20% Discount on Coppergreen Leisure Resorts breaks
- 10% Friends and Family discount on breaks
- 20% discount in restaurant and retail outlets

To apply for this position please click on the link below:
<https://www.woodlandlakeslodges.co.uk/vacancies/>