

# Food & Beverage Assistant

### Location: Woodland Lakes Lodges Thirsk

Woodland Lakes Lodges, as part of Landal Greenparks partnership, offers peaceful lodge and holiday accommodation with fantastic levels of refinement and comfort built for guests who place a real emphasis on relaxation and nature.

## Job summary

A fantastic opportunity has arisen for a food & beverage assistant. As the F&B assistant you will be responsible for the daily operational duties of the restaurant.

#### About the candidate:

As a member of our Food Service Team, you'll be stationed right on the front lines – working in tandem with the kitchen to create a special experience for customers. We want friendly, outgoing people that can engage customers, take ownership of problems and make the difference between a good meal out and a great one. Don't worry if you haven't worked in a similar position before. We value the person you are rather than the experience you've got. We are looking for assistants that are looking for a challenge, who share our values and have a genuine passion for delivery excellent customer service. We want someone who understands that having such high customer standards can contribute to the whole customers experience. We need someone who motivates and engages with customer and visitors to exceed our guest expectations.

#### Main duties and responsibilities

As F&B Assistants you will ensure that both internal and external customers receive an excellent quality dining service. Assisting the F&B Manager in ensuring the overall profitability of all food and beverage departments by ensuring effective utilisation of resources so that targets are met. To ensure that the company's F&B standards are adhered to and that statutory requirements are met.

- · Ensuring that food and beverage areas set up for the day's business
- Helping to run events on the day
- Ensuring that Food and Beverage areas are kept cleared.
- Help create a safe environment for both staff and guests and adhere to the company's health and safety policy and procedures

#### Key Skills and Experience

- A friendly and outgoing personality
- A passion for proving the best customer service possible
- Attention to detail
- The ability to remain calm under pressure
- Can do attitude

#### **Benefits**

- Competitive holiday entitlement
- Pension
- Competitive pay
- · Training and development to progress within the company

#### Applying

To apply for this position please use the link below: https://www.woodlandlakeslodges.co.uk/vacancies/