



WOODLAND LAKES LODGES

FRONT OF HOUSE SUPERVISOR

Location: Woodland Lakes, Thirsk

Woodland Lakes Lodges, as part of Landal Greenparks partnership, offers peaceful lodge and holiday accommodation with fantastic levels of refinement and comfort built for guests who place a real emphasis on relaxation and nature.

Job Summary

Are you a Front of House Supervisor looking for your next challenge? Are you approachable, friendly, share a passion for hospitality and have experience in delivering outstanding customer service? If so you are the right person for this role.

What we are looking for is a hands-on Front of House Manager. A person that will motivate, lead and develop our people. You must be able to demonstrate previous experience in a similar position along with arranging events and a computer operating knowledge.

In our reception you will be the first person that our guests meet when they come to visit, which means you get to make one of the biggest impressions.

Key Skills and Experience

- You will be professional and have excellent people skills. This profession requires the individual to be exceptionally skilled at welcoming, serving and interacting with customers
- Know how to manage and work in a team. The Front of House Manager may also need to intervene in any conflict that may arise, or resolve a range of problems
- Possess leadership skills, to be able to effectively manage and coordinate an entire front of house team but also the relationship with suppliers
- Be precise, to ensure the best possible customer experience. The Front of House Manager must monitor the work of each individual and pay close attention to every detail.
- Be a good manager, know how to make the right decision and anticipate needs to meet profitability objectives

Salary and Hours of work

This is a full-time role working 40 hours per week over 5 days to include a mixture of early shifts from 7 - 3.30pm and late shifts from 2.30pm - 11pm or 3pm to 11.30pm. This will include weekends on a rota basis. Pay is £9.75 per hour

The role will involve Duty Management shifts and an opportunity for operational development for the right person looking to progress their career.

Benefits

- Competitive pay and holiday entitlement
- Pension
- Training and development to progress within the company
- Holiday discount

To apply for this job please click on the link below:
<https://www.woodlandlakeslodges.co.uk/vacancies/>