



## WOODLAND LAKES LODGES

### **HOUSEKEEPING TEAM LEADER**

**Location:** Woodland Lakes, Thirsk

Woodland Lakes Lodges, as part of Landal Greenparks partnership, offers peaceful lodge and holiday accommodation with fantastic levels of refinement and comfort built for guests who place a real emphasis on relaxation and nature.

### **HOUSEKEEPING TEAM LEADER**

Reporting to the Housekeeping Manager, this role will involve leading a team of around 10-12 Housekeeping Assistants, with the team responsible for the cleaning of around 25 lodges on our changeover days.

As the ambassadors of excellent service on our park, our Housekeeping Team Leaders are key to upholding our high guest satisfaction scores and oversee the standards checking and sign off of all lodges prior to guest arrival.

Our Housekeeping Team Leaders need to be confident, organised, enthusiastic, and passionate. To be successful in the role you will need to also be adaptable and flexible, pay attention to detail, and be physically fit.

### **HOURS OF WORK**

This is a part-time position. Our changeover days are Monday and Friday, so it's essential that these days are worked.

*14 hours per week (Monday and Friday) – at £9.75 per hour*

You will be contracted to work on a flexible basis. This means that your days and hours of work could vary each week, but you will always receive at least your contracted hours each period.

As our park is open 365 days of the year, your working hours will include weekends, public / bank holidays and during Christmas and / or New Year on a rota basis.

### **EXPERIENCE, SKILLS & QUALIFICATIONS**

Essential requirements:

- Previous supervisory experience
- Educated to GCSE level or equivalent
- Excellent communication skills
- Excellent customer service skills
- Ability to perform under pressure

Desirable requirements:

- NVQ Level 2 in Hospitality

### **ABOUT THE BENEFITS**

Woodland Lakes Lodges is a fantastic place to work and the benefits are as impressive as they are unique. Here are just a few:

- 20% Discount on Coppergreen Leisure Resorts breaks
- 10% Friends and Family discount on breaks
- 20% discount in restaurant and retail outlets

To apply for this position please click on the link below:

<https://www.woodlandlakeslodges.co.uk/vacancies/>