



## WOODLAND LAKES LODGES

### **HOT TUB ASSISTANT**

#### **Location: Woodland Lakes, Thirsk**

Woodland Lakes Lodges, as part of Landal Greenparks partnership, offers peaceful lodge and holiday accommodation with fantastic levels of refinement and comfort built for guests who place a real emphasis on relaxation and nature.

#### **Job Summary**

Working as part of a team, our hot tub assistants ensure the hot tub facilities are clean and safely operating for guests to enjoy on their holiday break. Experience is not essential but desired.

#### **Main Duties and Responsibilities**

- Changing over water and cleaning of hot tubs for each new arrival.
- Ensuring chemicals are at a safe level at all times.
- Supporting maintenance with any repairs of hot tubs.
- Answering queries from guests on the safe usage of hot tubs.
- Working to a deadline to achieve all the changeovers required, but still ensuring the standards are upheld.
- Other general maintenance work is included in this role, including but not limited to lawn maintenance, site cleanliness and supporting the maintenance team.

#### **Key Skills & Experience**

- Excellent communication skills.
- Excellent customer service skills.
- Ability to perform under pressure.
- Previous Hot Tub experience is desirable
- Previous maintenance experience is desirable

#### **Reports To**

Hot Tub Manager

**This job description is not exhaustive and can be altered and added to by the discretion of the senior management. Should this happen the post holder will be informed of any such amendments.**

It is agreed that the above is a brief and concise job description for the role of Hot Tub Assistant.

Signature  
(Employee)

Print Name

Date