

Woodland *Lakes*

Welcome

to your holiday happy place

Contemporary lodges in the heart of Yorkshire

awayresorts.co.uk

Contents

Useful Information 3

Make a splash 4

Activities for you 6

The great outdoors 8

Fancy a spot of fishing 9

Explore the local area 10

Useful Contacts 11

Feeling Peckish? 11

*The Olive Tree Cafe
Shop*

Reduce, Reuse, Recycle 12

Doggy Do's and Don'ts 13

Follow Us... 13

Keeping Safe 14

The Away Resorts Family 15

Useful Information

**Coney Garth
Lane, Carlton
Miniott, Thirsk
YO7 4NJ**

**Guest
Services**
01845 574 824

**Out of
Hours**
07515 282 717



Getting around

The nearest bus stop is on the A61, YO7 4NJ. The nearest petrol station is Gulf on the A61, YO7 4EQ.



Looking for somewhere to plug in?

We have four electric vehicle charging points located in the car park along the main entrance road to our facilities.



Stay connected...

WiFi is available in our central facilities and lodge numbers 90-96 and 100-126.

And...

Checkout time is 9:30am

but if you think you may need a late check-out or want to extend your stay, simply pop into Reception.

Please remove your rubbish and recycling and place in the bins at the nearest collection point. Please lock your accommodation and drop your key into Reception or through the letterbox if Reception is closed.



make a splash

Indoor swimming pool*

Dip, jump or splash into our heated indoor swimming pool. No need to book!

Some rules for happy swimming...

- No jewellery or loose clothing
- Please shower before entering the pool
- Babies and toddlers who are not toilet trained must wear a swim nappy
- Swimmers using arm bands or swimming aids must be accompanied by a responsible person aged 16 years and over
- No diving or large inflatables.

View
our opening
times here



*Please note lockers require £1 to operate.



16+ years

Are treated as a responsible person
The responsible person supervising the child must do so from within the same body of water (not from poolside)



8 - 15 years

Needs 3 to 1 supervision with an adult over 16..



4-7 years

Needs 2 to 1 supervision with an adult over 16



0-3 years

Needs 1 to 1 supervision with an adult over 16

Please note that we are a non-lifeguarded pool and under 16s cannot swim unsupervised. In all cases, non-swimmers must be supervised by a responsible person in the water.

The Pamper Lounge Spa

And relax...

Let your stresses melt away in our spa and beauty rooms offering luxurious treatments and facilities to unwind in. We're open seven days a week, 9am-6pm.



Scan here

to view our
treatments



To book

scan here or
call our team on
01845 440 032

Activities

for you

GO ACTIVE sessions

We've a whole host of exciting activities to try during your stay. Our professionally trained activity leaders have a wealth of experience and are on-hand to guide and assist you, whether you're a budding beginner or a keen amateur!

Why not try?

- Body Zorbs
- Disc golf
- Pottery Painting
- Target archery
- Bug hunt
- Axe throwing

Plus, lots more!

To Book...

Scan the QR code to find out more.





the great **outdoors** awaits

**Get out in the fresh air and
explore the forest on two wheels.**

Left your bikes at home? No problem!

We've got a great range of cycles for hire at the Bike Shed so you can explore the lush greenery surrounding our resort.

So, climb onto your bike, head off into the wilderness and experience the wildlife in its purest form!

Bikes can be collected from 9am and must be returned by 5pm.

All bike hire includes:*

- Helmet
- Bike lock & key
- Map of local trails
- Brief demo

Daily hire starts from **£19.50** for adults,
£12.50 for children.

To Book...

**Scan the code
or book at the
Bike Shed.**



*Trailers & Child Seats also available subject to availability



Fancy a spot of fishing?

Our lakes

Our luxury lodges are adjacent Woodland Fishing Lakes, an award-winning course fishery consisting of 13 well stocked fishing lakes with varieties of carp, tench, bream, roach, rudd, perch and more! Just perfect for picturesque days angling the hours away...

To Book...

Scan me
for more
information





Explore

the local area

Lightwater Valley Theme Park

Renowned for its thrilling rides and family friendly atmosphere, don't miss this fantastic day out, only 7.2 miles from Woodland Lakes Lodges
HG4 3HT.

Thirsk

Head into nearby Thirsk for history and heritage. Thirsk Museum has lots of local history exhibitions and Sion Hill Hall showcases wonderful collections and beautiful gardens.
NG21 9HL.

Nature trails

Venture out into the Yorkshire countryside and ramble along some beautiful walking routes. We've put together a collection that you can download and use when holidaying with us.

Thirsk Birds of Prey Centre

Enjoy the ultimate hands-on experience showcasing 30 different species of bird.
YO7 4EU.



**Scan me for
nature trails!**



**Scan me
for more
inspiration!**

Useful Contacts

General

Woodland Lakes	
Booking Line	01845 574 824
Thirsk Tourism Centre	01845 522 755
National Rail Enquiries	08457 484 950

Accident & Emergency

North Yorkshire Police (<i>non-emergency</i>)	
62 Portholme Rd, Selby YO8 4QQ	
Friarage Hospital	01609 779 911
Northallerton DL6 1JG	
NHS Direct	111

GP Surgeries

The Health Centre	0844 8151 030
Chapel Street, Thirsk YO7 1LG	
Lambert Medical Centre	01845 523 157
2 Chapel Street, Thirsk YO7 1LU	

Dentist

Mr P J Collier & Associates	01845 523 620
37 Market Place, Thirsk YO7 1DA	

Pharmacies

Tesco Pharmacy	01845 469 747
Station Road, Thirsk YO7 1PZ	
Boots Pharmacy	01845 522 110
28 Market Place, Thirsk YO7 1LB	

Vets

Skeldale Veterinary Centre Ltd	01845 522 297
York Road, Thirsk YO7 3BT	

Local Supermarkets

Tesco (<i>approx 3 miles</i>)	0845 677 9671
Station Road, Thirsk YO7 1PZ	
Lidl (<i>approx. 3 miles</i>)	0800 977 7766
Station Road, Thirsk YO7 1PZ	
Co-Op (<i>approx 3.5 miles</i>)	01845 523 261
32 Market Place, Thirsk YO7 1LB	

Feeling peckish?

The Olive Tree Cafe

Join us seven days a week for a lazy breakfast, leisurely lunch or delicious dinner on the banks of our scenic loch. We've a children's menu and vegetarian options.



Scan the code to view our menus & check opening times.



Little Pips Soft Play

Situated in the Olive Tree Café, our Little Pips soft play is full of fun obstacles and games for babies, toddlers and young children. Sessions are £2 per child and can be booked in the main reception.

Shop

Our reception convenience store is stocked with a large selection of essentials that you can access seven days a week. From frozen foods, tasty treats, cleaning products and gift shop mementos, you don't need to feel at a loss just because we're deep in the gorgeous countryside..

Opening hours

Mon & Fri: 8:30am - 7pm
Tues-Thurs & Sat: 9am - 7pm
Sun: 9am - 5pm



Reduce, reuse, recycle.

Please help us in our mission to protect the environment for future generations by following our refuse rules:



Mixed recycling

Please use the clear bag provided for your mixed recyclable items listed below:

- Clean cardboard and paper
- Clean plastic food packaging
- Clean plastic drink bottles
- Clean metal tins and cans



General waste

Please use the black bag provided for all your general waste items listed below:

- General refuse; inc. pet waste, polystyrene and nappies
- Food
- Light bulbs
- Contaminated packaging



Glass

Please dispose of any glass items loose in the designated bins situated on park.



Countryside

When enjoying yourself in the surrounding countryside, please remember to remove all rubbish.

Lights

We would encourage you to turn off lights each time you leave the room.

We're on a journey...

Whilst we may not be perfect right now, we are on a journey, working towards a greener future. We are committed to addressing our contribution to protecting the planet, but we need your help.



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Printed on Carbon Captured paper

If you'd like to know more about our business sustainability actions, please visit awayresorts.co.uk

Doggy do's & don'ts

Our doggies are part of the family at Away Resorts, so a holiday without them just wouldn't be the same!

When bringing your pooch, we have **three golden rules**:

1

Keep your dog(s) on a lead at all times

We know it's hard to believe, but not everybody likes dogs so we must respect that.

2

If your dog poops, then pick it up

Poop bags are available from Guest Services so no need to worry if you run out.

3

Do not leave your dog unattended

Even the quietest dog may bark when left alone in a strange place!

Share your pics on social **#waggingaway...**



#Follow us...

We love seeing you enjoying yourselves on your holiday at Woodland Lakes so please share and tag us on Instagram using **@AwayResortsHolidays**. Don't forget to use **#EscapeWithAway** in your hashtags!*

Follow us on Facebook **@WoodlandLakes** to keep up to date with the latest news, events and offers.



 **@WoodlandLakes**  **@AwayResortsHolidays**  **@AwayResortsUK**

*By using our social handle or hashtag you are giving us permission to use your imagery for any marketing purposes in the future

Keeping safe.

Keep to the speed limit

The maximum speed limit around the park is 10 mph although we advise you go slower than this. Remember excited children don't always pay attention so please drive slowly.

Park roads are public roads

All roads on the park are subject to the Road Traffic Act. Don't fall into the trap of thinking they are private as they are not. All rules that apply on normal roads apply on our roads, including drink driving and seat belts.

Car parking

Take care when parking, do not block any access routes that may be used by emergency vehicles. Never use vacant holiday home pitches for parking as this can be dangerous. All vehicles are parked at the owners' risk.

Decking

Take care on the decking, it may become slippery when wet and in icy and cold conditions.

Heating

All heating is gas central heating with a central thermostat with individually controlled radiators and towel rails. Please note that the heaters can become very hot, therefore please try to avoid touching them when the heating is on.

No smoking

Smoking and vaping are prohibited in all accommodation and public areas.

Fire action

When you arrive at your accommodation, note the nearest Fire Point. In the event of a fire...

- Evacuate your accommodation and alert neighbours
- If possible, turn off gas and electric supplies
- Raise alarm by contacting Guest Services or call 999
- Do not re-enter accommodation to retrieve belongings
- Tackle a small fire with extinguishers or hoses, if safe.

Gas leak

Report any gas leak. Don't hope others will.

- Do not smoke or use a naked flame
- Do not operate electric switches or use mobiles
- Turn off the gas supply and open doors and windows to disperse the gas as you leave
- Contact Guest Services or Park Security immediately.

BBQ safety

BBQs must not be used for open fires. In hot weather, ensure the BBQ is contained as it should be with no hot ashes flying onto the dry ground. BBQs must be on solid ground and not close to the accommodation.

First aid

Should you require first aid please contact a member of staff. First Aiders are located in each department.

Play safely

Always ensure your children know how to get back to your accommodation. Be sure to know exactly where they are and tell them where you will be. If you have lost your children, please go to Guest Services or contact a member of the security team.

Minimum noise policy

For the enjoyment of all guests, we operate a minimum noise policy. We do not permit excess noise or use of the hot tub after 11pm or anti-social behaviour and ask that you respect your neighbours and keep noise to an acceptable level.

Please note

Outdoor activities are weather dependent. Unfortunately, we are unable to provide childcare facilities and children remain the responsibility of their parents or guardian at all times. Activities and times may be subject to change without prior notice. All information printed in this booklet is as up to date as we can make it at time of going to print, however is subject to change from time to time. We apologise in advance for any problems this could cause.

Enjoying your **stay with us?**

**Did you know we're
part of a family?**



We have 27 locations for you to experience

From the Scottish countryside to the Cornish coast, each with their own personality
- why not try one of our other resorts?

awayresorts.co.uk

A real happy holiday is knowing you're coming back again...

10%
off your next
holiday

Plus...

- Low **deposit**
- **No admin charges** should you need to change your holiday dates*

Book before you leave.

Pop into Guest Services for more information

T&Cs: Book before you leave or within 30 days of arriving home. *Holiday must be changed or cancelled within seven days of arrival date. You can move dates more than once if required but holiday must be taken in 2023 or 2024. If the cost of the holiday increases, you will be required to pay the difference. We reserve the right to remove this offer at any time. Offer can be used on a maximum of 4 units, any more and a group booking will need to be placed.